Archini Design

Limited Lifetime Commercial Furniture Warranty

1. Our Warranty Commitment

Archini Design warrants its commercial furniture against defects in materials, manufacturing, and workmanship under normal and intended commercial use.

All furniture and its original components are covered by a limited lifetime warranty, except upholstery fabrics and wooden legs, which carry a five-year limited warranty.

This warranty applies to intended commercial applications, including offices, hospitality environments, healthcare facilities, and other appropriate commercial installations.

2. Warranty Coverage

Limited Lifetime Coverage

All original furniture components, other than upholstery fabrics and wooden legs, are covered against defects in materials, manufacturing, and workmanship for the applicable warranty lifetime.

Covered components include:

- Structural frames and supports.
- Internal mechanisms and functional hardware.
- Bases, non-wooden legs, and structural connections.
- Foam and cushioning materials.
- Stitching, seams, and manufacturing workmanship.
- Other original components supplied with the furniture.

Coverage applies to defects, not deterioration resulting solely from normal wear and use.

Five-Year Fabric Warranty

Original upholstery fabrics are warranted for five years from the date the product is delivered to the original commercial end-user purchaser against defects in materials and manufacturing.

Normal fabric wear, fading from environmental exposure, staining, pilling resulting from ordinary use, accidental damage, and improper cleaning are not covered.

Five-Year Wooden Leg Warranty

Original wooden legs are warranted for five years from the date the product is delivered to the original commercial end-user purchaser against defects in materials, manufacturing, and workmanship, subject to the exclusions set out in this policy.

3. Commercial Use

This warranty applies to products used within their published specifications and intended commercial applications.

Products designed and sold for extended-hour or multiple-shift environments retain their standard warranty coverage when used in those environments.

Normal commercial use does not, by itself, reduce the warranty period.

4. Warranty Remedies

For an approved warranty claim, Archini Design will provide, at its discretion:

- Replacement components at no charge.
- Authorized repair of the defective product.
- Replacement of the defective product when repair is not practical.

If an identical component or product is no longer available, Archini Design may supply a functionally equivalent replacement of comparable quality.

Replacement components and products retain the remaining warranty coverage applicable to the original product. Replacement does not restart the warranty period.

5. Authorized Repair Labor

Archini Design will reimburse authorized warranty repair labor at reasonable, prevailing market rates in the geographic area where the repair is performed.

Labor rates, estimated repair hours, and total reimbursement must receive advance approval.

Mileage, travel time, trip charges, and related travel expenses are not covered or reimbursed under this warranty.

6. Replacement Parts, Products, and Freight

Archini Design will provide replacement parts or replacement products required to resolve approved warranty claims at no charge.

Archini Design will cover reasonable standard freight expenses associated with delivering approved replacement parts and replacement products.

Expedited shipping, special handling, and extraordinary delivery arrangements require advance written approval.

7. Warranty Exclusions

This warranty does not cover damage or deterioration caused by:

- Normal wear and tear.
- Accidents, abuse, or misuse.
- Improper cleaning or maintenance.
- Use outside published product specifications.
- Damage caused by unauthorized modifications or improper repairs.
- Environmental exposure inconsistent with the product’s intended use.

These exclusions apply only to the extent that the excluded condition caused or contributed to the claimed failure.

Unauthorized repairs do not automatically invalidate otherwise legitimate warranty coverage unrelated to those repairs. However, damage caused or worsened by unauthorized repairs is excluded.

8. Warranty Claims Procedure

Warranty claims must be submitted through an authorized Archini Design dealer or the designated U.S. warranty service contact.

Each claim should include the original purchase information, product identification, a description of the reported defect, and supporting photographs when reasonably available.

Archini Design will review the claim, request additional information when necessary, and provide written authorization for approved remedies.

Repairs requiring reimbursement must receive advance written authorization.

9. Warranty Ownership and Duration

This warranty applies to the original commercial end-user purchaser.

For this warranty, limited lifetime coverage means the period during which the original commercial end-user purchaser owns and uses the product for its intended purpose.

The five-year warranty for upholstery fabrics and wooden legs begins on the date the product is delivered to the original commercial end-user purchaser.

The warranty is not transferable unless Archini Design expressly authorizes a transfer in writing.

10. Additional Terms

This warranty applies to qualifying Archini Design products sold in the United States.

This warranty does not exclude or restrict any rights or remedies that cannot lawfully be excluded or restricted.

Wesion Furniture Co., Ltd.

September 30, 2026